



**University Hospitals
Bristol and Weston**
NHS Foundation Trust

Patient information service
Primary Care Dental Services

Domiciliary dental care (at home dental care)



What is domiciliary care?

Domiciliary dental care is provided for those patients who are unable to access one of our community clinics to have their check-ups or treatment carried out, so we come to you in your own home/care setting.

This is a referral only service which allows patients who are house-bound to access dental care in their own care settings or home.

Who is eligible?

- Patients who are house-bound. Usually due to frailty/access issues/being bed-bound.
- Patients with a learning disability/autism who find it very difficult to attend the dental clinic.

Who is not eligible?

- Patients who are able to leave their house/care setting to access appointments in a taxi/ambulance /car.
- Patients who leave their house routinely to access services including hairdresser/GP/shopping.

How much does it cost?

Standard dental charges apply. Some patients will be exempt from paying NHS charges.

Band 1 dental treatment: £23.80

This charge covers:

- adjusting false teeth (dentures) or orthodontic appliances, such as braces
- applying fluoride varnish to the surfaces of your teeth
- dental check up
- smoothing of fillings
- a scale and polish (if clinically necessary)
- treating sensitive teeth.

Band 2 dental treatment: £65.20

This charge covers:

- an addition to your dentures – such as adding a clasp or a tooth.
- fillings.
- relining dentures.
- removing teeth (extraction).

Band 3 dental treatment: £282.80

This charge covers:

- new dentures.

You do not have to pay for NHS dental services if you're:

- under 18, or under 19 and in full-time education.
- pregnant or have had a baby in the last 12 months.

Low income benefits

You're entitled to free NHS dental treatment if you or your spouse (including civil partner) receive:

- Income Support.
- Income-related Employment and Support Allowance.
- Income-based Jobseeker's Allowance.
- Pension Credit Guarantee Credit.
- Universal Credit (in certain circumstances).

Certificates to help with health costs

You can receive free NHS dental treatment if you're entitled to or named on:

- a valid NHS tax credit exemption certificate.

- a valid HC2 certificate – which is available for people on a low income.
- a valid maternity exemption certificate.
- People named on an NHS certificate for partial help with health costs (HC3) may also get help.
- You'll be asked to show your dentist written proof that you do not have to pay for all or part of your NHS treatment.
- You'll also be asked to sign a form to confirm that you do not have to pay.

Limitations of domiciliary care

Treating patients in their home/care setting can be very challenging for the dental team. They do not have access to all their normal equipment or a dental chair.

Only minimal treatment is possible at home such as a dental check up, smoothing teeth, fluoride application, temporary fillings, denture construction and very occasionally tooth extraction.

We may suggest coming into the clinic for a certain treatment as this may be considered the safest setting.

We cannot take X rays on a domiciliary visit and sometimes patients need to attend a clinic to have these taken.

Sometimes, if a patient is bedbound, they may need to be referred into a hospital setting for a stretcher transfer to receive the treatment required. However the first assessment can take place at home.

What to expect?

The dentist is always accompanied by a dental nurse, sometimes there may be additional clinicians attending as we do train staff in domiciliary care.

We bring a trolley with all our equipment as well as emergency medicines and oxygen.

The patient who is having an assessment or treatment should have a private place to do this in to maintain dignity and privacy.

There also needs to be a clean table area to act as a base for the examination kit and there needs to be access to running water.

The dentist and dental nurse attending will be wearing blue surgical scrub and have an NHS ID badge.

They will need a clean space to put on their PPE which usually consists of a plastic apron, surgical mask and visor.

They will also need to shine a torch to get a good view inside the mouth.

The dentist will let the patient and if appropriate carers or family present know what they see and will make a treatment plan.

They will also need an updated Medical History with current list of medication

In most cases the patient will be involved in making the treatment plan, but it may need to be made in the patients best interest if they lack capacity. In these cases a formal best interest meeting may need to take place with the patient's family. The dentist will organise this.



Pets

Please ensure any pets are kept in a different room for the visit.

COVID-19 safety measures

We know that people can find it very difficult having additional people entering their care setting/home.

All staff will arrive wearing a mask, will put on their additional PPE before direct contact with the patient and will adhere to strict cross-infection measures.

The dental nurse/dentist will perform a lateral flow test on the morning of the domiciliary visit and will only come if this is negative. We bring these along to reassure you.

We will always take our clinical waste with us in a clinical waste bag alongside used instruments.

All our staff carry Covid pass with them for verification where is necessary.

Oral Health and Care Training

We also offer oral care training for support staff and other healthcare professionals, delivered by the oral health promotion team who are based in the Bristol dental hospital. The team can be contacted at the following address:

OHPinfo@uhbw.nhs.uk

Contact and referrals details

Primary care dental service

This link will take you to our website with more information and how to refer to us to arrange a home visit.

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/)



Find your local clinic

Southmead Health Centre

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/southmead/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/southmead/)



Yate Health Centre

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/yate/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/yate/)



Riverside Health Centre

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/riverside/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/riverside/)



Weston General Hospital

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/weston/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/weston/)



St Martin's Hospital

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/st-martin's/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/st-martin's/)



Charlotte Keel Health Centre

[http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-\(pcds\)/clinics/charlotte-keel/](http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/university-of-bristol-dental-hospital/what-we-do/primary-care-dental-service-(pcds)/clinics/charlotte-keel/)



As well as providing clinical care, our Trust has an important role in research. This allows us to discover new and improved ways of treating patients.

While under our care, you may be invited to take part in research. To find out more please visit: www.uhbw.nhs.uk

Help us prevent the spread of infection in hospital. Please make sure your hands are clean. Wash and dry them thoroughly/use the gel provided. If you have been unwell in the last 48 hours please consider whether your visit is essential.

Smoking is the primary cause of preventable illness and premature death. For support in stopping smoking contact **NHS Smokefree on 0300 123 1044.**

Drinkline is the national alcohol helpline. If you're worried about your own or someone else's drinking, you can call this free helpline in complete confidence. **Drinkline on 0300 123 1110.**

To access all patient leaflets and information please go to the following address:
<http://foi.avon.nhs.uk/>

Bristol switchboard: 0117 923 0000
Weston switchboard: 01934 636 363
www.uhbw.nhs.uk



For an interpreter or signer please contact the telephone number on your appointment letter.



For this leaflet in large print or PDF format, please email patientleaflets@uhbw.nhs.uk.

