





Department of Audiology

St. Michael's Hospital

St. Michael's Hill

Bristol BS2 8EG

 0117 342 5854

 [Audiology.Dept@UHBW.nhs.uk](mailto:Audiology.Dept@UHBW.nhs.uk)  
[www.uhbw.nhs.uk](http://www.uhbw.nhs.uk)

## Hearing Aid 1<sup>st</sup> Follow Up Appointment

### Appointment Information

We have offered a hearing aid 1<sup>st</sup> follow up appointment so that we continue to support you in the use of your hearing aid. This is normally a 20 minute appointment.

### Can I bring someone with me?

Yes, if you would like to be accompanied by a friend, relative or carer we would welcome this. It can be very helpful to have someone with you to remember the information we give you.

### Before your visit

If you have any special requirements **please contact us as soon as possible**, i.e. if you require a specific interpreter/BSL or other please let us know (although we cannot guarantee to have the interpreter you want), have a medically implanted device e.g. Pacemaker or PVP shunt or use motorised mobility equipment, as this may effect where you can be seen.

Also it may be helpful to think about how the aids are working for you? Any difficulties you may be having? Any problems you are still having with your hearing, or handling of your hearing aids, however great or small is worth mentioning.

### Who will I see for my follow up appointment?

You will be seen by a trained specialist called an audiologist. They will be registered with either the Health Professionals Council or the Registration Council for Clinical physiologists. These are the organisations responsible for ensuring that all audiologists are competent and appropriately trained.

As a teaching hospital you may be seen by a supervised student audiologist on a clinical placement with us from their University. If you prefer **not** to be seen by a student, then please inform us **before** your appointment date to enable us to rearrange our schedule.

### **What happens at this appointment?**

The audiologist will discuss with you how you are getting on generally with your hearing aid. If you are having difficulties, they may adjust the programming and give you additional advice.

Remember this is your opportunity to make sure that you are able to get the most benefit from your hearing aid.

### **What happens after this appointment?**

If you are happy with your hearing aid, we will make the necessary arrangement for you to be sent an appointment in 12 months to check your progress. At this appointment we will also be able to provide you with a further supply of batteries.

In some cases, if it has been necessary to adjust your hearing aids we may ask you to attend a further follow up appointment. In this case the audiologist would offer you a 2nd follow up appointment.

### **What if I can't find the answer to my question in this leaflet?**

If you have questions not answered by this leaflet please don't hesitate to contact us using either the address, email address or telephone number at the top of this form.

Our website hyperlink below takes you to our Website; this site includes useful advice, information and videos. Or type: Audiology Bristol and select St. Michael's in a search engine.

<http://www.uhbristol.nhs.uk/patients-and-visitors/your-hospitals/st-michaels-hospital/what-we-do/audiology/> .

We welcome any comments or feedback about your appointment and you can respond on this online survey: <https://www.surveymonkey.co.uk/r/R7HZJKH> as this helps us make changes to support patient care. This document has been reviewed and agreed by the patient participation hearing group.

**If you are late for your appointment, it may not be possible to see you and the appointment may need to be rearranged.**

**If you feel this appointment is no longer needed please let us know.**