

Freedom of Information Request

Ref: UHB 19-477

21 August 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

CHECK is the umbrella term for the National Cyber Security Centre approved penetration test companies and the method in which they conduct a penetration test.

1. Could you please tell me whether you have had a CHECK test in
 - a. 2016/17: **Yes.**
 - b. 2017/18: **Yes.**
 - c. 2018/19: **Yes.**

2. Could you also tell me what cyber security do you have aside from CHECK work including the following:
 - a. user education: **No.**
 - b. other penetration tests: **Yes.**
 - c. internal security team: **Yes.**
 - d. other: **Yes.**

3. Could you please tell me how many incidents of cyber-attacks you have recorded since the beginning of 2017?

The Trust has used the below to define cyber-attacks:

- a. Hacking
- b. Phishing
- c. Malware
- d. Ransomware
- e. Accidental/careless insider threat
- f. Malicious insider threat
- g. Foreign governments
- h. Crypto mining

The Trust detected 1,229 cyber incidents that were intercepted by our firewall since the beginning of 2017.

4. Of these can you tell me how many incidents were referred to external sources including the police, the National Crime Agency and the National Cyber Security Centre? : [One](#).

And how many of these incidents were handled internally?

[All incidents except the above were handled by the internal team.](#)

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust