

**Freedom of Information Request**

**Ref: UHB 19-472**

9 August 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

**IT responses:**

Question	Sub Question	Answer	Notes
Are you using Handheld Computers or Smartphones?	No Wards	No	
	All Wards	Yes	
	Some Wards	N/A	
What type of Handheld Computer or Smartphone are you using?	Apple iPad	Yes	
	Google Android Tablet	No	
	Windows Tablet	Yes	
	Apple Handheld Computer or Smartphone	Yes	
	Android Handheld Computer or Smartphone	Yes	
	Alternative Device		
Do you have an active HIMMS Project?		No	
What is your current HIMMS score?		n/a	

Are you a Global Digital Exemplar (GDE) site?		Yes	
Are you using a Handheld Computer or Smartphone based E-Observations App?		Yes	
Are you using a Blood Tracking System at the Bedside on a Handheld Computer or Smartphone?		No	
Do you have an electronic Requesting System (OrderComms) in place or planned for ordering Bloods or Samples?		Yes. Clinisys ICE.	
Does your IT Department have a Trust Integration Engine for System Interoperability?		Yes	

### Pathology responses:

Question	Sub Question	Data/ Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	Nil	The Pathology LIMS does not count the number of samples.
	Haematology	Nil	
	Clinical Biochemistry	Nil	
	Immunology	Nil	
	Cytology	Nil	The Trust does not have cytology services
Total GP Samples/ yr	Blood Transfusion	Nil	The Pathology LIMS does not count the number of samples.
	Haematology	Nil	
	Clinical Biochemistry	Nil	
	Immunology	Nil	
	Cytology	Nil	The Trust does not have cytology services
Hospital Errors Recorded/ yr	Wrong Blood in Tube	Nil	Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	Nil	Information is not collected
	Spoilt due to delay - coagulation	Nil	

	Lost in transport	Nil	
GP Errors Recorded/ yr	Wrong Blood in Tube	Nil	Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	Nil	Information is not collected
	Spoilt due to delay - coagulation	Nil	
	Lost in transport	Nil	
Lab Re- Labelling of Tube	Avg Time to re-label Tube	Nil	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re- Labeller	Nil	The laboratory does not allow the re-labelling of tubes
Estimated Costs	Rejected Sample	£ Nil	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	£ Nil	No
	Sample Stationary/ yr (Card in the bag)	£ Nil	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	12 WTE	
	How much of their day is spent Labelling & Re-labelling samples	Nil	None- the laboratory does not allow the relabelling of samples

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol

BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**