



Freedom of Information Request

Ref: UHB 19-462

30 July 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

- Who are your current supplier(s) of Audio Visual (AV) and Video Conferencing (VC) equipment and services?
The Trust mainly utilises Cisco equipment. The Cisco is provided by Block. The Trust also utilises Lifesize and Radvision.
- How many video enabled MDT's, Boardrooms and meeting / training rooms do you have within your organisation and when was the last upgrade or refresh to these rooms?
The Trust currently has 5 enabled rooms, three of these with equipment bought in the last 2 years. Equipment for others were bought in the last 5 to 6 years.
- Do you have a support contract in place for these rooms and if so, when is the expiry date(s)?
Two of rooms supported by IM&T are on the Trust's central Cisco Maintenance contract, which runs annually. It has just been renewed until Aug 2020.
Other rooms are managed locally by each department.
- What has been your annual spend over the last 3 years (16/17 17/18 18/19) on AV / VC hardware, services and support?
This cannot be identified as it is not funded but a decentralised service i.e. each department buys its own equipment if required.
- Specifically in terms of MDT's, do you use a N3/HSCN service to allow connectivity to other internal / external MDT's / remote participants? If yes, which service do you use?
No the Trust does not use the N3/HSCN service, but utilises the N3/HSCN network as a

transport medium.

- Do you have a Digital strategy in place around Video based consultations? If so have you implemented a service and if yes, which service do you use?
The Trust confirms that it has the technology but it is not actively using it at present. It is Cisco Jabber.
- Could you provide a name and contact details for who is responsible for your MDT rooms?
There is no person in overall charge, each room is managed individually.
- Do you have a Digital Lead for the organisation? If so, could you provide a name and contact details?
Chris Berrington, CSIP@uhbristol.nhs.uk
- Could you provide a name and contact details for your IT lead / manager?
Chris Berrington. CSIP@uhbristol.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information

(such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust