



Freedom of Information Request

Ref: UHB 19-487

7 August 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Are your domestic services currently provided by "in house" staff or by an external contractor?
Domestic services are provided by in-House staff.
2. How many WTE domestic staff do you currently have?
300 WTE.
3. How many WTE domestic supervisors do you have?
20 WTE.
4. Do you operate a 24 hour service?
Yes.
5. What % of your staff are paid according to AFC terms and conditions, and what % are paid via an external contractor (if applicable)?
100% of our staff are paid according to AFC.
6. Who cleans and decontaminates your beds, mattresses and equipment?
Clinical teams and Domestic staff.
7. Do you use HPV,UV or steam? If yes when do you use it?
Yes, after an infected patient.
8. How do you manage your "special cleans"?
Through the infection control team.

9. Do you cross charge departments for any consumables, if yes which consumables?
No.
10. How many hours a day would you allocate to cleaning an average ward of 30 beds?
On average we would allocate 16 hours.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust