



Freedom of Information Request

Ref: UHB 19-438

25 July 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Whether the Trust has a Memorandum of Understanding with the Home Office regarding the Immigration Enforcement Checking and Advisory Service (IECAS) helpline. If so, please provide a copy of that MoU.  
No the Trust does not have such Memorandum of Understanding.
2. For each financial year since 2017/18 and including 2019/20, the number of patients whose information and/or data was shared with the Home Office without the patient's knowledge or permission, and the basis for this information sharing. Please state the categories of information that were disclosed (e.g. country of origin).  
The Trust does not collect/hold this information.
3. Staff training slides (or Word documents, pdfs) used in any training/guidance sessions, related to patient charging, delivered by Overseas Visitor Managers to Trust staff since July 2017.  
Please see attached relevant documents.
4. Copies of the training material used to train Overseas Visitor Managers in relation to identifying patients ineligible for free NHS care.  
There is no internal training material. The Trust uses the "Guidance on implementing the overseas visitor charging regulations".
5. Any checklist, guidance, policies or procedures currently used by Overseas Visitor Managers to identify patients who may be ineligible for free NHS care under the overseas patient charging rules.  
The Trust uses an electronic record keeping system, which refers to the Department of

Health and Social Care “Guidance on implementing the overseas visitor charging regulations”.

6. Does the Trust record the ethnicity or nationality of patients who are asked to provide evidence/proof of their eligibility for free NHS care? If so, please provide this data for 2017/18, 2018/19 and 2019/20 (year to date).

	2017-18 data available for part year only 1/1/18 to 31/3/18	2018-19 1/4/18 to 31/3/19	2019-20 part year only 1/4/19 to 19/7/19
Afghanistan	<5	50	32
Akrotiri			<5
Albania	<5	18	5
Algeria	<5	17	<5
America Samoa		<5	
Angola	<5	<5	
Argentina	<5	<5	<5
Australia	<5	60	17
Austria	<5	<5	
Azerbaijan		<5	5
Bahrain		<5	
Bangladesh	<5	30	<5
Belgium		10	<5
Bermuda		<5	
Bosnia and Herzegovina	<5		
Brazil	<5	26	9
Bulgaria	6	51	8
Cameroon		<5	
Canada	<5	21	<5
Chile	<5	11	<5
China	11	107	29
Colombia	<5	26	<5
Columbia	<5		
Costa Rica		<5	
Cote d'Ivoire		<5	<5
Croatia	<5	<5	
Cuba	6	45	
Cyprus	<5	8	
Czech Republic	5	13	<5
Denmark	<5	<5	<5
Djibouti		<5	
Dominican Republic	<5		
Ecuador		<5	

Egypt	<5	<5	<5
El Salvador		<5	
Eritrea	<5	12	<5
Estonia		<5	
Ethiopia		<5	<5
Finland	<5	5	<5
France	12	78	18
French Polynesia		<5	
Gambia, The	5	20	
Georgia			<5
Germany	7	25	11
Ghana		17	
Greece	<5	38	10
Guam		<5	
Guernsey	<5	14	<5
Hong Kong		15	<5
Hungary	10	29	8
Iceland		<5	
India	7	48	15
Indonesia		8	10
Iran	<5	36	5
Iraq	9	45	22
Ireland	5	19	6
Israel		<5	<5
Italy	13	133	29
Jamaica	<5	17	<5
Japan		<5	<5
Jordan	<5	15	<5
Kazakhstan		<5	<5
Kenya	<5	26	<5
Korea, South		5	5
Kuwait	<5	<5	<5
Laos		<5	
Latvia	5	23	5
Lebanon		<5	
Libya		<5	<5
Lithuania	6	22	5
Malaysia	<5	27	8
Malta	<5	<5	<5
Mauritius	<5	<5	<5
Mexico	<5	15	<5
Morocco	<5	8	<5
Namibia		<5	<5
Nepal	6	<5	
Netherlands	6	21	<5

Netherlands Antilles		<5	
New Zealand		22	6
Nicaragua		<5	
Nigeria	15	50	12
Norway		<5	<5
Oman	<5	7	
Pakistan	20	118	16
Palau	<5	<5	
Peru			<5
Philippines	<5	13	<5
Pitcairn Islands			<5
Poland	28	167	41
Portugal	7	39	9
Qatar		<5	
Romania	14	152	38
Russia	<5	20	<5
Saint Lucia		<5	
Saint Vincent and the Grenadines		<5	<5
Saudi Arabia	<5	24	14
Senegal		8	<5
Serbia and Montenegro	<5	<5	<5
Seychelles			<5
Sierra Leone		6	
Singapore	<5	<5	
Slovakia	<5	9	<5
Somalia	30	94	22
South Africa	<5	14	10
Spain	25	236	56
Sri Lanka	<5	17	
Sudan	6	88	16
Sweden	<5	16	6
Switzerland	<5	7	<5
Syria	<5	63	57
Taiwan	<5	<5	<5
Thailand	<5	5	<5
Trinidad and Tobago		<5	
Tunisia		7	<5
Turkey		14	6
Uganda	<5	9	<5
Ukraine		6	<5
United Arab Emirates	<5	<5	
United Kingdom	150	689	164

United States	5	73	22
Uzbekistan			<5
Venezuela	<5	<5	<5
Vietnam	<5	11	<5
Yemen	<5	<5	
Zimbabwe	<5	6	<5
TOTAL	517	3315	866

Please note that where the figures are less than five, this has been denoted by “<5”. Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1, therefore find that the Section 40(2) exemption contained within the Freedom of information Act 2000 is engaged. Section 40 is the exemption for personal information.

7. Please list the circumstances under which, under current Trust/DHSC policy, the Trust shares the home address of past or current patients with the Home Office.  
The Trust does not share this information.
  
8. Have any Trust staff faced disciplinary procedures for not cooperating with the identification or charging of patients ineligible for free NHS care since October 2017?  
No.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**