



Freedom of Information Request

Ref: UHB 19-441

25 July 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. How many British citizens have been denied non-emergency medical treatment by your trust due to their having resident status in a non-EEA country?

The Trust does not collate how many people have been denied non-emergency treatment, as they may not have had appointments booked because of their residency status.

2. How many British citizens have been charged for non-emergency medical treatment by your trust due to their having resident status in a non-EEA country? Please state how many of these were a) under 13, b) 13-18 years old or c) retirement age 64+

To respond to this request, the team would need to manually identify every British citizen on our records and then access each of their medical records to find their address.

This would take the Trust more than 18 hours to complete and it is therefore except from disclosure under Section 12 of the Freedom of Information Act.

There were 150 British citizens charged between Jan 18-April 18, 689 in 2018 and 164 year to date.

3. What was the total amount charged in each of the three financial years to British citizens with resident status in a non-EEA country?

To respond to this request, the team would need to manually identify every British citizen on our records and then access each of their medical records to find their address.

This would take the Trust more than 18 hours to complete and it is therefore except from disclosure under Section 12 of the Freedom of Information Act.

4. For the year 2018-19, please tell me the five biggest invoices sent to British citizens with resident status in a non-EEA country, and the service provided which incurred that cost - e.g. £10,000 - coronary bypass.

To respond to this request, the team would need to manually identify every British citizen on our records and then access each of their medical records to find their address.

This would take the Trust more than 18 hours to complete and it is therefore exempt from disclosure under Section 12 of the Freedom of Information Act.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust