

**Freedom of Information Request**

**Ref: UHB 19-564**

17 September 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

**RPA Budgets.**

1a. Does your organisation have a dedicated budget for investing in RPA? - No.  
If yes, please provide your organisations RPA budget for 19/20 - N/A.

1b. To date, how much has the organisation invested in RPA solutions? - N/A.

**RPA Supplier**

2a. Does your organisation use a third-party to provide an RPA software solution? - No.  
If yes, please provide the name of the supplier (e.g. Thoughtonomy, Automation Anywhere, Uipath, Blue Prism etc.)

2b. Please provide a brief description as to the project the RPA provider is undertaking/has undertaken at the organisation (e.g. reporting, system integration, tax management etc.) including which departments within the organisation this is/has been implemented - N/A.

2c. How many employees (headcount) are involved in the operationalisation of the RPA solution at your organisation post-implementation? - N/A.

2d. Please state the start and end date of the contract with the supplier - N/A.

2e. Did the organisation use a framework to procure these services? If yes, please provide the name of the framework - N/A.

2f. Please provide detail on how the RPA provider has charged the organisation? (e.g. costing by development and consultancy day rates, annual/monthly license fees, additional fees for bespoke services) - N/A.

2g. What was the annual cost to the organisation for the provision of the RPA solution in

18/19? - N/A.

2h. Has your organisation seen any quantifiable benefits through the use of your RPA solution provider? Please provide details on the benefits achieved (e.g. reduced time spent on task by X%, saved X amount of hours per task per month, achieved savings of X amount) - N/A.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**