



**Freedom of Information Request**

**Ref: UHB 19-619**

30 October 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Who provides your IT services (please also state if these services are in-sourced to an internal ICT team or outsourced to an external supplier).  
The services are in-sourced to our internal Digital Services Team.
2. How many staff deliver the ICT services listed above?  
53.
3. If your services are outsourced to an external supplier, when does the contract expire?  
N/A.
4. Do you have any services hosted in the cloud?  
No.
5. How many applications are supported by the IT service provider?  
N/A.
6. Which operating system do your PC's and laptops use (ie Windows 10 etc)?  
30% Windows 7 and 70% Windows 10.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**