



Freedom of Information Request

Ref: UHB 19-644

25 October 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

Request:

1. The total amount of compensation payments paid out to NHS staff.
 - a. May you please provide the figures per year within the past three financial years (2019/18, 2018/17, and 2017/2016).
 - b. i.e in 2018/17, the Trust paid out 10 compensation claims to staff.
2. The total cost of compensation payments paid out to NHS staff.
 - a. May you please provide the figures per year within the past three financial years (2019/18, 2018/17, and 2017/2016).
 - b. i.e in 2018/17, the Trust paid out 10 compensation claims amounting to £35,000.
3. In each instance, may you please further detail on the nature/ reason behind the compensation payments for example, exposure to toxic substances, assaults from patients, slips / falls on the ward.
 - a. i.e in 2018/17, the Trust paid out 10 compensation claims amounting to £35,000. 6 claims related to exposure of toxic substances and 4 claims related to individuals who suffered slips/ falls on the ward

Response:

University Hospitals Bristol NHS Foundation Trust reports all claims received by the Trust to NHS Resolution (NHSR) to deal with on our behalf.

There is no direct cost to the Trust in respect of individual claims. The Trust pays an annual contribution to the NHSR (with some claims requiring an excess) who then pays all damages and costs.

Detailed information regarding the number of claims and payments made is contained within annual factsheets on the NHR's website: <https://resolution.nhs.uk/freedom-of-information/>

For more information from NHS Resolution on the claims data, please contact generalenquiries@resolution.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust