Freedom of Information Request   **Ref: UHB 19-634**

25 October 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Please provide a list of all the e-learning undertaken at the trust in the last year (September 2018 – September 2019) including the following information:
   a. The name of the e-learning course.

The name of the e-learning course	Provider
Adult Basic Life Support E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 2 (Face-to-Face E-Learning) Adult Basic Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 2 (Refresher E-Learning) Adult Basic Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Alcohol Identification and Brief Advice	Internal University Hospitals Bristol NHS Foundation Trust
Aseptic Non-Touch Technique E-learning	Internal University Hospitals Bristol NHS Foundation Trust
Appraisal Improving Staff Experience	Internal University Hospitals Bristol NHS Foundation Trust
Bluespier Theatres for Doctors E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Blood Component Transfusion E-Learning (formerly Blood Transfusion Theory)	Internal University Hospitals Bristol NHS Foundation Trust
Consent Training E-Learning	Internal University Hospitals Bristol NHS Foundation Trust

Corpak Naso-gastric Tube, X-Ray Confirmation E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Control of Substances Hazardous to Health (COSHH)	Internal University Hospitals Bristol NHS Foundation Trust
CRIS E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Clinical Record Keeping E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Dementia Awareness Basic E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Dementia Awareness Level 1 E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Drug Specialist Team E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Delirium Update E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Equality, Diversity & Human Rights E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Evolve E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Electronic Prescribing and Medicines Administration	Internal University Hospitals Bristol NHS Foundation Trust
Electronic Prescribing and Medicines Administration	Internal University Hospitals Bristol NHS Foundation Trust
Emergency Treatment of Anaphylatic Reactions	Internal University Hospitals Bristol NHS Foundation Trust
Fire - Progressive Horizontal Evacuation Procedure	Internal University Hospitals Bristol NHS Foundation Trust
Flu Vaccinator Training 2018/19	Internal University Hospitals Bristol NHS Foundation Trust
Flu Vaccinator Training 2019/2020	Internal University Hospitals Bristol NHS Foundation Trust
Food Safety Awareness Level 2 - Part 1	Internal University Hospitals Bristol NHS Foundation Trust
Food Safety Awareness Level 2 - Part 2	Internal University Hospitals Bristol NHS Foundation Trust
Fire Safety - E-Learning (annually)	Internal University Hospitals Bristol NHS Foundation Trust
Health Roster Manager	Internal University Hospitals Bristol NHS Foundation Trust
Health, Safety and Welfare Training E-Learning (formerly Health & Safety)	Internal University Hospitals Bristol NHS Foundation Trust
Health & Safety Risk Management for Managers	Internal University Hospitals Bristol NHS Foundation Trust
Information Governance Training E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 3 (Face-to-Face E-Learning) Adult Immediate Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 3 (Refresher E-Learning) Adult Immediate Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Infection, Prevention and Control E-Learning - Level 2 (Clinical)	Internal University Hospitals Bristol NHS Foundation Trust

Paediatric Infection, Prevention and Control Training E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Infection Prevention & Control Training - Level 1 (Non Clinical)	Internal University Hospitals Bristol NHS Foundation Trust
Introduction to Referral to Treatment (RTT)	Internal University Hospitals Bristol NHS Foundation Trust
Latex Awareness E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Medical Gas Safety Training E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Moving & Handling Theory E-Learning Level 1 (Load)	Internal University Hospitals Bristol NHS Foundation Trust
Moving & Handling Theory E-Learning Level 2 (Patient)	Internal University Hospitals Bristol NHS Foundation Trust
Medicines Management E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Making an Online Management Referral	Internal University Hospitals Bristol NHS Foundation Trust
Neurological Observations	Internal University Hospitals Bristol NHS Foundation Trust
National Early Warning Score (NEWS)	Internal University Hospitals Bristol NHS Foundation Trust
Nutrition and Hydration at UHBristol	Internal University Hospitals Bristol NHS Foundation Trust
Paediatric Nutritional Screening and Care Planning	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 2 (Face-to-Face E-Learning) Paediatric Basic Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 2 (Refresher E-Learning) Paediatric Basic Life Support	Internal University Hospitals Bristol NHS Foundation Trust
The Principles Behind the Management of Patient Safety Incidents	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 3 (Face-to-Face E-Learning) Paediatric Immediate Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Resuscitation Level 3 (Refresher E-Learning) Paediatric Immediate Life Support	Internal University Hospitals Bristol NHS Foundation Trust
Parenteral Nutrition E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Preceptor Update E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Preparing for my Appraisal	Internal University Hospitals Bristol NHS Foundation Trust
Patient Slips, Trips, and Falls E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Pressure Ulcer Prevention E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
ReSPECT Awareness Training	Worcester Acute Hospitals NHS Trust
Radiation Protection in Theatres	Internal University Hospitals Bristol NHS Foundation Trust

Supporting Attendance	Internal University Hospitals Bristol NHS Foundation Trust
Smoking Cessation Brief Intervention	Internal University Hospitals Bristol NHS Foundation Trust
Staff Local Induction Workbook	Internal University Hospitals Bristol NHS Foundation Trust
Venous Thromboembolism Prevention (VTE) E Learning	Internal University Hospitals Bristol NHS Foundation Trust
The Experience of Long-term Illness and Disability during Adolescence	Health Education England Skills For Health
Vocational Readiness in Long-term Conditions and Disability	Health Education England Skills For Health
Sex & Health Risk Behaviour in Long-term Conditions and Disability	Health Education England Skills For Health
The Expert Young Person Patient	Health Education England Skills For Health
Transition from Child-centred to Adult-centred Healthcare	Health Education England Skills For Health
Practical Approaches to Transition	Health Education England Skills For Health
Developing a Transition Programme	Health Education England Skills For Health
Safeguarding Adults L1 E-Learning	Health Education England Skills For Health
Safeguarding Adults L2 E-Learning	Health Education England Skills For Health
Safeguarding Children Level 1 E Learning	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 c	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 d	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 e	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 f	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 g	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 c	Health Education England Skills For Health
Safeguarding Children Level 2 E-Learning	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 a	Health Education England Skills For Health
Safeguarding Children Level 3 E-Learning 3 b	Health Education England Skills For Health
Blood Glucose Meter Refresher Training	Abbott Diabetes Care Inc
Blood Ketones Meter Refresher Training	Abbott Diabetes Care Inc
NEWS: Acute Care	Please see response - point e

Oxygen Therapy E-Learning	Internal University Hospitals Bristol NHS Foundation Trust
Medicines Calculations - Level 1	Internal University Hospitals Bristol NHS Foundation Trust
Medicines Calculations - Level 2	Internal University Hospitals Bristol NHS Foundation Trust
Working with Patients who Seek Alternatives to Blood E-Learning	Internal University Hospitals Bristol NHS Foundation Trust

b. A short description of the e-learning course.
   The Trust cannot provide such description; the title of each course is self-explanatory.

c. The number of user licenses purchased.
   12200.

d. What is the length of the user licences purchased (ie. 6 months, 1 year, 2 years etc).
   12-month contract.

e. The external e-learning provider name (please include both NHS/Public Bodies and commercial organisations).
   Please see e-learning provider details in question 1 response.
   NEWS 2 was recently purchased from OCB Media Ltd, Leicester, LE1 6RX, replacing NEWS: Acute Care as listed on the report.
   In addition, regarding the provider for ReSPECT (Worcester Acute Hospitals NHS Trust), Worcester was the body that created the original training materials. The components themselves were provided free of charge by West of England Academic Health Science Network.

f. What is the total cost to the organisation for the e-learning.
   32,012.40 including VAT.

g. Please outline the payment structure of the e-learning (ie. is it a one-off cost or a rolling annual cost?).
   Last payment was one-off payment for 12-month extension of contract.

h. Was the e-learning course CPD accredited?
   This varies depending upon the programme and if the course is mandatory. Currently most of the eleven nationally-recognised

core skills e-learning programmes, that we use as updates, have a CPD certificate attached, which notes the number of CPD hours awarded.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click here.

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust