



Freedom of Information Request

Ref: UHB 19-609

22 October 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

QUESTIONS	RESPONSES
<u>Paper</u>	
Do the clinical areas in the Trust still use paper records?	Yes
Do the clinical areas in the trust still use paper to record medical observations?	Yes
Do any paper documents get scanned into the Electronic record?	Yes
How many documents get scanned into the Electronic document per annum?	Jan - Dec 2018 12.6 million pages scanned in centrally. Please note this does not include any informal scanning conducted within clinical departments.

How much is the trust spending on scanning paper documents into the Electronic record per annum inclusive of resources and hardware?	Document scanning represents only a minor proportion of the digital information captured by the Trust and is conducted as part of routine Medical Records operations. Costs of this activity are not captured or monitored separately
Is the Trust still using paper for patient questionnaires?	Yes
Is the trust still using paper for procedural consent documentation?	Yes
<u>EPR</u>	
Has the current system got the functionality to store photographs and videos within the patient record?	Yes
Does the patient record system include digital signature for patients signing legal documentation?	No
Does the current system have a function where patients can access their own health record?	No
Does the EPR have a function for clinical noting used on ward rounds?	Yes- as yet not utilised
Does the system have Medical documentation templates that can be changed to suit specialised needs?	Yes
Does the system have an Administration Function?	Yes
Does the system have Administration dashboards that feed outcomes from medical documentation?	No
Does the system contain different modules, if so, what modules are they?	Yes. Master Patient index, Outpatient, Inpatient, Emergency Care, Theatres, RTT, Waiting Lists, Order Comms, Coding, eReferrals, Results Reporting, Reporting, System Management.
What are the System costs per user if applicable?	N/A
Cost of application ?	N/A

What are your On-going maintenance costs or SLA?	This cannot be broken down into specific areas.
How many staff are using the system?	Approximately 6000
<u>BI</u>	
Does the system have Medical OPC Coding Information and storage?	We have answered this FOI request in relation to our system for scanned patient records, Evolve. Evolve doesn't have OPC, OPCS coding or BI tools.
Does the system have its own Business information analysis tools?	Please see above.
<u>General</u>	
What is your approximate Outpatient activity per annum?	18/19 approximated 737,000
What is your approximate Inpatient Activity per annum?	18/19 approximated 154,000
TIE costs per annum?	£0
What PAS system do you use?	Medway
What are your PAS costs per annum?	£621,765
<u>Self-Check In - Yes/No</u>	Yes
<u>Theatre</u>	
Does the EPR have an integrated Theatre logistics system?	Yes
Is the Theatre logistics system into the Patient record system or does the users need to log into a separate system to plan Theatre lists and complete Theatre Documentation?	Integrated into the main EPR system; relevant users can be set up to log in to the EPR and go straight to theatres system
What system is used to produce Operation notes and is this system integrated into the patient record?	Currently a 'mixed economy' of paper operation notes scanned into the patient record or digital operation notes completed in the EPR

What is the Theatre system costs per annum?	£54,468
<u>Order Communications</u>	
Order Communication system for Radiology?	Yes
Order Communications system for Laboratory?	Yes
Results/Diagnostic system or alerting Radiology?	N/A
Results/Diagnostic system or alerting Laboratory?	N/A
Is the Order Communications system integrated into the Patient record system or does the user need to log into a separate system to order diagnostics?	Separate at present but planned to move to integrated in 2020.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust