

**Freedom of Information Request**

**Ref: UHB 19-568**

2 October 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Please can you tell me how many violent incidents against staff at the trust's A&E departments have been recorded each year over the past five years.

Year	Violent Incidents
2018-2019	303
2017-2018	126
2016-2017	169
2015-2016	196
2014-2015	172

2. Please include the nature of the violence (e.g. verbal, physical), whether the police were called and what action was taken against the perpetrator\*.

Year	Non-physical	Physical	Police Called
2018-2019	253	50	91
2017-2018	93	33	40
2016-2017	117	52	65
2015-2016	135	61	100
2014-2015	137	35	Not recorded

\* Please note that action the police takes (formal or informal) is between the victim and the police. Therefore, the Trust has no power to force the police or victim to advise on the outcome. Hence any information we do have will potentially not reflect the true picture. For accurate information, please contact Avon and Somerset constabulary for data relating to attending the Trust Emergency department.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**