



Freedom of Information Request

Ref: UHB 20-094

24 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

Request:

On which days did your trust record OPEL (Operational Pressures Escalation Level) 3 or above during weeks 1-8 of winter 2019/20 (2nd December-26th January), winter 2018/19 (3rd December-27th January), and winter 2017/18 (20th November-14th January)? Please use the tables attached, and refer to the 'Example' tab for an example of how this data should be presented.

Response:

Please see attached spreadsheet regarding the Trust's OPEL 3 and above during weeks 1-8 of winter 2019/20 (2nd December-26th January), winter 2018/19 (3rd December-27th January), and winter 2017/18 (20th November-14th January) .

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust