



Freedom of Information Request

Ref: UHB 19-702

29 November 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. For each financial year in the period 2014-15 to 2018-19, please provide figures for:
 - a. the number of adults (aged 18 and over) attending your A&E department for mental health related issues.

Please breakdown the above figure according to:

- i. How many were treated/seen by a doctor within 4 hours;
- ii. How many waited longer than 4 hours to be treated.

FY	Total A&E attendees presenting with Mental health-related reasons (Waiting times of up to and including 4 hours)	Total A&E attendees presenting with Mental health-related reasons (Waiting times of > 4 hours)	Total in FY
2014/15	498	80	578
2015/16	611	134	745
2016/17	678	232	910
2017/18	677	228	905
2018/19	667	220	887
2019/20	459	189	648
Total			4673

Please note that these results are by 'Presenting complaint' rather than Diagnosis, using search terms including 'Mental health', 'Depression', 'Anxiety' etc. but excluding Eating disorders, alcohol dependency, drug use/overdose.

- b. For the people in (a.ii.), please provide a breakdown for how long those people were waiting by hour e.g. five hours, six hours etc.

Financial year	2014/2015
Hours	Number of patients
4-5	12
5-6	18
6-7	18
7-8	3
8-9	11
9-10	1
10-11	2
11-12	4
12-13	3
13-14	3
15-16	1
16-17	1
17-18	2
18-19	1
Grand Total	80

Financial year	2015/2016
Hours	Number of patients
4-5	14
5-6	33
6-7	19
7-8	10
8-9	13
9-10	10
10-11	4
11-12	4
12-13	5
13-14	6
14-15	1
15-16	2
17-18	3
18-19	1
19-20	2
20-21	1
21-22	1
26-27	1
29-30	1
30-31	2
32-33	1
Grand Total	134

Financial year	2016/2017
Row Labels	Number of patients
4-5	43
5-6	48
6-7	34
7-8	27
8-9	8
9-10	9
10-11	15
11-12	3
12-13	7
13-14	2
14-15	5
15-16	4
16-17	6
17-18	2
18-19	5
19-20	3
21-22	1
23-24	1
24-25	2
26-27	1
30-31	2
33-34	2
35-36	1
41-42	1
Grand Total	232

Financial year	2017/2018
Row Labels	Number of patients
4-5	47
5-6	51
6-7	35
7-8	22
8-9	16
9-10	10
10-11	8
11-12	5
12-13	3
13-14	6
14-15	3
15-16	6
16-17	1
17-18	3

21-22	2
23-24	2
24-25	2
25-26	1
26-27	1
28-29	1
30-31	1
34-35	1
39-40	1
Grand Total	228

Financial year	2018/2019
Row Labels	Number of patients
4-5	41
5-6	60
6-7	44
7-8	23
8-9	11
9-10	7
10-11	3
11-12	8
12-13	5
13-14	4
14-15	5
15-16	3
16-17	1
19-20	1
23-24	1
24-25	1
25-26	1
26-27	1
Grand Total	220

Financial year	2019/2020
Row Labels	Number of patients
4-5	44
5-6	45
6-7	29
7-8	14
8-9	15
9-10	6
10-11	9
11-12	6

12-13	3
13-14	2
14-15	1
15-16	1
16-17	3
17-18	3
18-19	1
19-20	1
21-22	1
23-24	1
24-25	1
25-26	1
27-28	2
Grand Total	189

2. Please detail the longest period of time an adult attending your A&E department for mental health related issues waited to be treated/seen by a doctor in
- a. Each individual financial year from 2014-15 to 2018-19 inclusive;
 - 2014/15: 18.77 hours.
 - 2015/16: 32.87 hours.
 - 2016/17: 41.67 hours.
 - 2017/18: 39.45 hours.
 - 2018/19: 26.43 hours.
 - b. 2019-2020 to date
 - 28 hours.

These results were go by 'Presenting complaint' rather than Diagnosis, using search terms including 'Mental health', 'Depression', 'Anxiety' etc. but excluding Eating disorders, alcohol dependency, drug use/overdose.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust