



Freedom of Information Request

Ref: UHB 19-638

12 November 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Do you have a complex caseload clinic, or similar?
All patients are seen within either a Therapy Clinic (PT and/or OT) or Scar Management. This would be a mix of complex/ less-complex patients: In addition our service also has a scheduled 'complex' clinic weekly where the whole team can review as needed (Consultants, Psychology, Therapists etc).
2. What are your criteria for the complex caseload clinic?
The significance of the initial burn injury, the amount of scarring and whether or not joints are affected determines the complexity of the patient.
3. Who runs the clinic in terms HCP?
PT and OT have both separate and combined clinics.
4. How often are the clinics?
As often as is needed. Multiple times per week, weekly, monthly and/or as the need dictates.
5. What outcome measure do you use in the clinic?
For scar management purposes, the Trust uses the POSAS – (Patient and Observer Scar Assessment Scale) at every clinic appointment and then compare the scores to judge change/progress.
Range of movement assessment – both passive and active range of movement.
Pizza Putty Hand Function assessment for children.
Paed QOL.
Photography – photos taken each clinic appointment to view change, share with MDT
Assisting Hand Assessment.

Dynometry.
AusTOMs – Australian Therapy Outcome Measures.
Timed unsupported stand.
2 minute walk test.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust