

**Freedom of Information Request**

**Ref: UHB 19-505**

26 November 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

**Request:**

1. How many discharge summaries were sent to GP practices after 24 hours of a discharge of a patient? i.e how many discharge summaries were delayed in sending to GPs? This counts for outpatient, inpatient, day case and A&E care.
  
2. How many discharge summaries included planned and requested actions for GPs?  
During the time periods specified, the Trust has used two clinical systems, ICE and Medway to create and send discharge summaries.  
Clinicians often record actions for GPs as part of their narrative or long text rather than by selecting pre-determined actions, therefore it is not possible to report on this.
  
3. How many consultant to consultant (C2C) referrals were made in each time period?

**Response:**

	Question 1: eHandovers outside of 24hrs	Question 3: C2C referrals (from other Trusts)	Question 3: C2C referrals (From this Trust)
The first covering the time period 1st January 2015 – 31st December 2015;	N/A	N/A	N/A
The second covering the time period 1st January 2016 – 31st December 2016;	N/A	N/A	N/A

The third covering the time period 1st January 2017 – 31st December 2017;	9,428	19,360	85,851
and the fourth covering the time period 1st January 2018 – 31st December 2018	16,006	22,738	86,245

Please note: The Trust has provided validated/KPI data for the last two years. To go back further, provide data and validate them will take the Trust more than 18 hours to complete and is therefore exempt from disclosure under Section 12 of the Freedom of Information Act.

In addition, we have provided both referrals from external consultants to UH Bristol consultants, and internal referrals between consultants within UH Bristol.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**