

Freedom of Information Request

Ref: UHB 19-683

13 November 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

Request:

I would like to request information on the number of incidents that have been recorded on the DATIX system in each of the last three financial years and broken down by category of incident.

Response:

Please see below Datix Incidents for the financial years 2016/17, 2017/18 and 2018/19.

Category	2016/17	2017/18	2018/19	Total
Medication	2548	2637	3264	8449
Tissue Viability	2264	2071	2160	6495
Clinical Assessment or Review	1390	1480	1662	4532
Treatment or Procedure	1196	1447	1611	4254
Service Provision	1465	1272	1448	4185
Patient Falls	1335	1426	1385	4146
Documentation	1513	1128	1162	3803
Discharge, Transfer, Transport	1021	1138	1254	3413
Appointments	790	948	1358	3096
Medical Device or Equipment	775	989	1177	2941
Health & Safety - Violence Or Abuse	724	850	973	2547
Staffing	560	725	996	2281
Health & Safety - Accidental Injury	691	729	824	2244
Consent or Communication	346	523	714	1583
Safeguarding	583	420	453	1456
Obstetrics	515	462	421	1398
Health & Safety - Security	520	431	403	1354

Infection Control	328	408	506	1242
Resuscitation Event	305	411	428	1144
Admission	257	225	299	781
Information Governance	235	238	304	777
Nutrition	185	206	257	648
Health & Safety - Other Non Clinical	127	160	168	455
Health & Safety - Non-Medical Equipment Failure	100	94	102	296
Health & Safety - Ill Health	75	97	105	277
Blood Transfusion	95	82	77	254
Health & Safety - Manual Handling	77	63	74	214
Health & Safety - Fire Incident	59	49	79	187
Admission/ Discharge/ Transfer/ Transport (inactive)	2	0	0	2
Total	20081	20709	23664	64454

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust