



**Freedom of Information Request**

**Ref: UHB 19-642**

12 November 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. What is the pan-hospital electronic health record software? [System C – Medway](#).
  - 1.1. What are the start and end dates of this? [21/4/2011 – 2024](#).
  - 1.2. What is the cost of acquisition of this system? That Trust is unable to separate these costs.
  - 1.3. What is the annual licence cost of this system? [£687,388 excluding vat](#).
  
2. For ACUTE HOSPITALS ONLY, for each of the departments highlighted below, I would like the following information on a hospital level:
  - 2.1. What software solutions are implemented in the department?
  - 2.2. What are the start and end dates of this?
  - 2.3. What is the cost of acquisition of each of these systems?
  - 2.4. What is the annual licence cost of this system?

System	What software solutions are implemented in the department?	What are the start and end dates of this?	What is the cost of acquisition of each of these systems?	What is the annual licence cost of this system?
Diagnostic imaging – ultrasounds, CT scans, MRI scans / Radiology	HSS RIS	11/5/2018 – 2022	Not available	£114,674 excl. vat
Gynaecology	N/A	N/A	N/A	N/A
Maternity	System C – Medway Maternity	21/4/2011 - 2024	Not available	£44,544 excl. vat

Neonatal units	As integral part of Philips ICCA (used for all 4 ICU in the Trust)	19/12/2014 – 2021	Not available	Not available
Emergency (if present)	As integral part of System C – Medway PAS	21/4/2011 - 2024	Not available	Not available
Cardiology	GE CCW	01/06/2017 - 2022	Not available	£28,463 excl. vat
Neurology	N/A	N/A	N/A	N/A
Pharmacy	JAC Pharmacy stock control	21/11/2011 - 2021	Not available	£35,345 excl. vat
Radiotherapy	Mosaiq	31/3/2011 - 2020	Not available	£152,419.00

3. For MENTAL HEALTH HOSPITALS ONLY, could you please tell me whether you have a software to integrate inpatient care with community care?

University Hospitals Bristol NHS Foundation Trust is not a Mental Health Trust.

3.1. If yes, what is the software? - N/A.

3.2. What are the start and end dates of this? - N/A

3.3. What is the cost of acquisition of each of these systems? - N/A

3.4. What is the annual licence cost of this system? - N/A

4. What other software solutions / apps has the trust bought / subscribed to recently?

None.

4.1. What is the cost of acquisition of each of these? - N/A.

4.2. What was the rationale behind buying this? - N/A.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be

contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**