

Freedom of Information Request

Ref: UHB 19-734

9 December 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Does your Hospital/ trust have in place a 'Bring Your Own Device' (BYOD) policy?
Yes.

2. Do clinicians at your hospital use WhatsApp? If so, do you have any data on the percentage of clinicians using WhatsApp?
Clinicians at the Trust do not use WhatsApp to conduct Trust business. The Trust provides a secure, patient-centred, alternative platform, Careflow Connect.

3. Do any of your hospitals have contracts with, or have installed, any of the following medical messaging Apps:
 - Hospify
 - Siilo
 - MedicBleep
 - Forward Health
 - Induction App
 - Medcrowd
 - Pandalab
 - Medshr
 - CommonTime
 - Tiger Connect
 - Mbits (or Mray)
 - Voalte
 - Careflow Connect: **Yes.**
 - Perfect Serve
 - Halo Communication
 - Kanta Messenger
 - Vocera
 - Klara
 - MedXSM

4. If answered 'Yes' to any of the above, please stipulate how much money is spent (per month and per year) on contracts related to these Apps.

Annual charge for Careflow Connect: £170,000.

Monthly cost: £30184.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust