



Freedom of Information Request

Ref: UHB 19-726

4 December 2019

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. How many radiotherapy treatment sessions were rescheduled due to the linear accelerator(linac) they were due to be treated in being out of service for repairs or maintenance.

Patients' treatment sessions are rescheduled for a number of reasons, such as clinical, personal, etc. not only because of Linac downtime. Our systems record when patients have been treated but not when their appointments have been changed or why. The Trust has around 38,000 attendances for radiotherapy every year. To identify each sessions that was rescheduled due to Linac downtime the Trust would have to manually check each patient record and this would take the Trust more than 18 hours to complete and it is therefore exempt from disclosure under section 12 of the Freedom of Information Act 2000.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust