

Freedom of Information Request

Ref: UHB 20-055

18 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Do you assign medical staff to look after patients in hospital corridors?
Yes when staffing levels allow it.
2. Is this in reaction to need or rostered?
In reaction to need.
3. What staff are assigned to look after patients in corridors?
Trained registered nurses and if staffing levels allow it they are supported by unregistered nursing assistants.
4. How many staff are rostered to work in corridors in 24 hours? If this is not possible to provide, how many on average per week were assigned for December 2019 and January 2020?
The Trust has a ratio of 1 RN to 3 patients and two trained staff to work in the corridor on the roster 24/7.
5. How many patients were treated in corridors per month for June 2019-jan 2020?
13,562 patients spent time in the queuing areas outside the main ED department.

Month	No. of patients
June	1015
July	1297
August	1111
September	1256
October	1830
November	2060
December	2941
January	2052

6. Did any patients die in hospital corridors in 2019? If yes, how many?

None.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust