

Freedom of Information Request

Ref: UHB 20-042

14 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. What is the longest period of time a patient has had to wait in A&E from decision to admit to admission in each of the past four financial years, 2016-17, 2017-18, 2018-19, 2019-20

A/A	Financial Year	Wait time	Adult/child?
1	2016-17	17:49:27	Adult
2	2017-18	17:51:27	Adult
3	2018-19	13:39:27	Child
4	2019-20	22:19:27	Adult

2. Was this wait experienced by an adult or a child patient?
Please see response in question 1.
3. What reason is given, if any, for the length of the wait?

A/A	Reason	Comments
1	Access to Inpatient bed	Please be advised that where a patient is deemed to clearly need admission on arrival, the Decision To Admit is made at point of nurse assessment not full medical assessment
2	Access to Inpatient bed	
3	N/A	There was no available bed in a specialist Mental Health facility across the country who would take a very young child. Patient was admitted to BRHC as an inpatient while the Trust was still looking for a specialist mental health bed.
4	Awaiting Mental Health Act assessment	Due to the challenging nature of this patient, it was decided that they stayed in the main Emergency Department where there is greater medical and nursing presence.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust