

Freedom of Information Request

Ref: UHB 20-039

29 January 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

In your financial accounts for the financial year 2018/19 did you have a section for "losses and special payments?"

1. If so how much money was accounted for in the 2018/2019 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.).

This information is exempt from disclosure under Section 21 the FOI Act as it is already reasonably accessible by other means. Please see our website at <http://www.uhbristol.nhs.uk/about-us/key-publications/> for the Trust's annual accounts which are part of the Trust's annual reports.

2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.
 - a. £172,621 – store losses associated with a fire at a hospital on the main precinct.
 - b. £54,771 – Pharmacy stock. The store's loss disclosed in the annual accounts represents losses for the whole financial year which is recorded as a single loss, per the guidance.
 - c. £44,172 – Write off of one bad debt for overseas patient.

3. What was the biggest loss written off in 2018/19 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred.

Please see response of question 2c. The Trust cannot disclose the additional information requested due to patient confidentiality, and the right to protect patient identification.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust