

Freedom of Information Request

Ref: UHB 20-059

12 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. What First Aid Training and Mental Health Training, if any, do you provide to your staff?

First Aid:

The level of first aid training delivered is dependent on the outcome of the first aid risk assessment.

- 1 day emergency first aid training is provided for lower risk areas, e.g. admin offices.
- 3 day First Aid at Work for higher risk areas, e.g. Estates.
- Refresher training is arranged when staff are due an update.

Mental Health:

AOWA (Adults of Working Age) Liaison offers:

- Annual Trust-wide mental health study day open to all employees of the Trust - see about 100 staff members every year.
- Rolling programme of training on all psychiatric issues, to the Emergency Department once a month or so
- Regular teaching input into the Foundation Programme, and the core medical trainees programme
- Add hoc teaching for wards, on request.
- Bank & substantive Healthcare Assistant teaching as part of their induction/ECP, 1-2 times a month.

Later Life Team offers Balint groups to medical trainees.

OPAU (Older Person Assessment Unit) \ A400 provides:

- Ad hoc informal training whilst coaching various staff on induction or students across the Multi-disciplinary Team

- On-going formal sessions throughout the year for older adult specific training on subjects such as delirium, depression, dementia, suicidal thoughts and later life, mental capacity act
- Additional sessions to various teams upon request, e.g., Therapy staff, or hospital discharge team.

Wellbeing Team:

- In-house training is available to all staff, ongoing basis, to enhance self-awareness and learn techniques to help prevent stress.
- In house training is available to all managers, ongoing basis, to support wellbeing of colleagues.

2. The current provider of First Aid Training and Mental Health Training to your staff and contract expiry date.

First Aid:

UHBristol Safety Department does not have a contract with a provider. The Trust recently had a 1 day Emergency First aid at Work Course delivered at the Education and Research Centre by the company Training Societi.

Mental Health:

In-house provision by members of Wellbeing Team, Liaison Psychiatry, and other specialised clinical staff, so there is no contract provider or expiry date.

3. The name and contact details of the person responsible at your organisation for First Aid Training and Mental Health Training.

First Aid:

Jodie Powell, Health and Safety Advisor, Jodie.Powell@UHbristol.nhs.uk

Mental Health:

Mike Sheppard, Workplace Psychological Wellbeing Lead,
mike.sheppard@uhbristol.nhs.uk

Liaison Psychiatry Leads

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust