

**Freedom of Information Request**

**Ref: UHB 20-038**

11 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Did any hospitals in your trust declare OPEL - Level 4 within the last 30 days of receiving this FOI  
Yes.
2.
  - i) If yes which hospitals, or operational sites? - Bristol Royal Infirmary.
  - ii) How many times? - 6.
  - iii) The total length of time that that hospitals in your trust were operating under OPEL - level 4. – 17:00:00.  
*For question 2) iii) could the figure be provided in the following format: DD:HH:MM  
If for some reason that is not possible, please make the figure available in an easily readable and consistent manner.*

Please see page 12 of this document for information on Level 4 Opel and definitions etc: <https://www.england.nhs.uk/south-east/wp-content/uploads/sites/45/2018/11/NHSE-SE-OPEL-Framework-V-3.0-October-2018-TV-Only.pdf>

All questions relate to the last 30 days.

\*Please note that the dates are from 21/12/2019 which is the day the relevant department received your response to 21/01/2020.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

#### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**