

**Freedom of Information Request**

**Ref: UHB 20-034**

11 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. How many stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?

Please provide the information by month if possible ie January 2019, 200 stranded patients. However if this is not possible please provide the figures on a weekly or daily basis, if that is how they are recorded locally.

Discharge Month	Stranded
Jan-19	988
Feb-19	871
Mar-19	943
Apr-19	950
May-19	966
Jun-19	838
Jul-19	956
Aug-19	853
Sep-19	875
Oct-19	998
Nov-19	947
Dec-19	984

2. How many super-stranded patients did each of your trust's hospitals have during each month of the past calendar year, 2019?

Discharge Month	Super Stranded
Jan-19	249
Feb-19	225
Mar-19	268
Apr-19	261

May-19	276
Jun-19	231
Jul-19	271
Aug-19	242
Sep-19	258
Oct-19	256
Nov-19	264
Dec-19	255

3. Has your trust met its target of reducing super-stranded patients by 25% from 2017-18 figures? If not, please state by what proportion the figure has been reduced by so far.  
The Trust has not reduced its super-stranded patients.

4. What were the five longest Length of Stays recorded by patients in your trust during calendar year 2019?  
643, 461, 367, 310 and 262 days.

5. What specific actions has your trust taken to reduce super-stranded patients in the past year?

The Trust has undertaken the following actions to address the super stranded patients:

- X3 weekly meeting with partners from the Clinical Commissioning Groups and Councils to review and escalate patients with a LoS > 21 days.
- DPTL (National Discharge Patient Tracking List) reviews every week.
- Commissioned Care Home Selection to assist in sourcing care for delayed patients.
- Introduced 7 day service for the Integrated care Bureau.
- Therapy have moved to a 7/7 service which helps progress patients towards discharge.
- Working with BCC to identify patients with existing care packages on admission earlier.
- Business Case submitted for ward based discharge coordinators and an increase to the IDS staffing.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol

BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**