

Freedom of Information Request

Ref: UHB 20-064

5 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. How does your Trust centrally record the location of patients who have not been assigned a bed in A&E departments? For example – do you record the location of patients who are assigned trolleys in corridors and would you label this location as “the corridor” or "caring corridors"?

No patients are assigned beds in the adult Emergency Department. Unless admitted to the observation unit, all patients are managed on trollies or if 'fit to sit', patient chairs, as encouraged by NHS improvement. All patients who are not assigned a trolley in the main department are allocated to areas known as 'queues', the Trust has four of these for the adult ED.

2. How many patients have been assigned beds or trolleys in these areas for each of the past 3 years, 2017, 2018, 2019?

2017: April 2017 - December 2017 only, total 4,497 patients.

2018: Full year, total 9,241 patients.

2019: Full year, total 18,153

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol

BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust