

Freedom of Information Request

Ref: UHB 20-052

11 February 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

Staff Type	Rostering supplier name	Annual fee for rostering solution	What percentage of staff are rostered on the system	Size of your dedicated HealthRoster team (no of heads)
Admin & Clerical	Allocate Software	Approximately £150,000. This includes costs for the temporary staffing solution	10	Included on Nursing number
Nursing & Midwifery	Allocate Software		90	3
Allied Health Professionals/Healthcare Scientists	Allocate Software		20	Included on Nursing number
Medical & Dental	Allocate Software / CLW Rota Works for anaesthetics	Approximately £150,000. This includes costs for the medical temporary staffing solution. CLW Rota Works is an additional cost at about £200 per license.	10	2 Staff rolling this out and 1 person for CLW Rota Works.

Staff Type	Rostering Solution Functionality				
	Can include flexible working patterns	Allows data extraction at shift/duty level	Includes rate control and authorisation levels	Mobile app	Financial management (shift/staff costs)

Admin & Clerical	Y	Y	Y	Y	Y
Nursing & Midwifery	Y	Y	Y	Y	Y
Allied Health Professionals/Healthcare Scientists	Y	Y	Y	Y	Y
Medical & Dental	Y	Y	Y	Y	Y

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust