

Freedom of Information Request

Ref: UHB 19-739

07 January 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. Do you insource any clinical services and which ones?
Surgery Division insource endoscopy services.
Specialised Services Division insources Cardiology.
Women's & Children's: Insources Gynaecology outpatient activity, paediatric cardiology outpatient activity, paediatric spinal surgery outpatient and inpatient activity and paediatric urology inpatient activity.
2. Do you have a contract with any company and who is that and for which insourcing services?
Surgery Division and Sp. Services Division: The Trust currently has an overarching contract with Glanso and is working to put a tender in place to establish a city wide framework contract.
W&C: As above.
3. Did you procure this under any current framework and if so which one?
Please see response of question 2.
4. How is this charged for by the third party service provider per patient/per tariff.
Surgery Division: This is charged at tariff minus a percentage that varies by service.
Specialised Services: This is charge per patient.
W&C: For all services with the exception of paediatric spinal surgery, the charge is the same as described by Surgery Division. For paediatric spinal surgery, a standard sessional fee applies.
5. Are you currently being charged below, on or above NHS tariff?
Below NHS tariff.
W&C: Below NHS tariff (see Q4).

6. Do you use substantively employed Trust staff to deliver all or part of the insourced service?

Surgery Division: Yes.

Specialised Services Division: Glanso paid staff are employed for the work.

W&C: Glanso paid staff are employed for the work. The clinicians who provide the service are generally substantively employed by the Trust.

7. The total number of procedures completed by each supplier (named) in the following categories:

- Endoscopy
- Ophthalmology
- ENT
- Neurology
- Dermatology
- All Other: 184 procedures for Cardiology Glanso up to 30/11/19.

*Please also see responses of question 9.

8. The total spend completed by each supplier (named) per service area

Please see answer to question 9.

9. Please give an annual breakdown per annum of insourcing services per service area:

- 15/16
- 16/17
- 17/18
- 18/19

Division of Surgery:

	2018/19	2017/18	2016/17	2015/16	Average tariff	£ average spend
cleft	0	2	2	0	£6,400	£25,600
endoscopy	0	206	0	0	£401	£82,606
ophthalmology	619	0	0	0	£520	£321,880
colorectal surgery	0	17	28	28	£1,273	£92,929
endoscopy	0	215	666	0	£401	£353,281
ENT	0	65	94	29	£2,403	£451,764
upper GI	0	63	0	0	£1,544	£97,272
maxillofacial surgery	0	5	8	0	£1,324	£17,212

oral surgery	0	2	0	0	£650	£1,300
Paediatric cleft	0	1	0	0	£6,400	£6,400
upper GI	0	6	67	97	£1,544	£262,480
Gynaecology	29	22	0	0	£1,227	£52,075
Total	619	582	865	154		

Division of Specialised Services:

- 15/16: £209k
- 16/17: £508k
- 17/18: £341k
- 18/19: £193k

W&C: Please be aware that this is only inpatient (day case and elective) activity. Outpatient activity is excluded from the analysis.

- 15/16: £31k
- 16/17: £21k
- 17/18: £0k
- 18/19: £0k

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

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To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust