

**Freedom of Information Request**

**Ref: UHB 19-767**

22 January 2020

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

<b>Contract 1</b>	
<p><b>1. Current Lines (Analogue, ISDN VOIP, SIP etc) Provider</b></p> <p><i>Please can you provide me with the name of the supplier for the contract.</i></p>	Virgin Media/ BT
<p><b>2. Fixed Line- Contract Renewal Date</b></p> <p><i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i></p>	Rolling contract after previous deal expired
<p><b>3. Fixed Line</b></p> <p><i>Contract Duration- the number of years the contract is for each provider.</i></p>	Not applicable
<p><b>4. Type of Lines</b></p> <p><i>Please can you split the type of lines per each supplier? PSTN, Analogue, SIP</i></p>	BT ... PSTN + ISDN  Virgin Media PSTN + 30 <b>CHANNEL DASS</b>

<p><b>5. Number of Lines</b></p> <p><i>Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines</i></p>	<p>Bt 100 pstn + 1 isdn 30</p> <p>Virgin</p> <p>6 off 30 Channel DASS for 10,000 DDI incoming and out going traffic</p> <p>1 off 30 channel DPNSS</p> <p>9 off ISDN 2</p> <p>15 DEL's</p>
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<p><b>Contract 2</b></p>	
<p><b>6. Minutes/Landline Provider</b></p> <p><i>Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?</i></p>	<p>Same as above</p>
<p><b>7. Minutes/Landline Contract Renewal Date</b></p> <p><i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.</i></p>	<p>Same as above</p>
<p><b>8. Minutes Landline Monthly Spend</b></p> <p><i>Monthly average spend. An estimate or average is acceptable.</i></p>	<p>16k in total</p>
<p><b>9. Minute's Landlines Contract Duration</b></p> <p><i>The number of years the contract is with the supplier.</i></p>	<p>Rolling</p>
<p><b>10. Number of Extensions</b></p> <p><i>Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.</i></p>	<p>10000ddi</p>

<p><b>Contract 3</b></p>	
<p><b>11. Fixed Broadband Provider</b></p> <p><i>Supplier's name if there is not information available please can you provide further insight into why?</i></p>	<p>BT</p>

<p><b>12. Fixed Broadband Renewal Date</b></p> <p><i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i></p>	rolling
<p><b>13. Fixed Broadband Annual Average Spend</b></p> <p><i>Annual average spend for each broadband provider. An estimate or average is acceptable.</i></p>	£300

<b>Contract 4</b>	
<p><b>14. WAN Provider</b></p> <p><i>Please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?</i></p>	Hscn with Kcom and Virgin Internet
<p><b>15. WAN Contract Renewal Date</b></p> <p><i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i></p>	<p>Hscn with Kcom 5 year deal. undertaken with procurement Renewal year: 2023</p> <p><b>Virgin Internet is in 2021</b></p>
<p><b>16. Contract Description</b></p> <p><i>Please can you provide me with a brief description of the contract</i></p>	Framework
<p><b>17. Number of sites</b></p> <p><i>Please state the number of sites the WAN covers. Approx. will do.</i></p>	10
<p><b>18. WAN Annual Average Spend</b></p> <p><i>Annual average spend for each WAN provider. An estimate or average is acceptable.</i></p>	<p>KCOM £35k</p> <p>Virgin £80k</p>
<p><b>19. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.</b></p>	
<p>Contact details for the Trusts senior staff are available from our website: <a href="http://www.uhbristol.nhs.uk/for-clinicians/gp-handbook/quick-reference-telephone-directory/">http://www.uhbristol.nhs.uk/for-clinicians/gp-handbook/quick-reference-telephone-directory/</a></p>	

Under Section 40(2) of the Freedom of Information Act, relating to a breach of Principle 1 of the Data Protection Act we are required to judge as to whether the disclosure of the information of less senior staff would be fair and reasonable to our employees. Guidance issued by the Information Commissioner states that this exemption will commonly apply to "lists and directories of staff" and we do not believe that disclosing names and contact details to a third party would be fair or reasonable; therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Director of Corporate Governance  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

### Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**