

Freedom of Information Request

Ref: UHB 18-495

Date 17 August 2018

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1) General CCG Info

- **Estimated catchment population for the CCG (for 2017)**

2) Date range; 2017 January - December 2017 (inclusive)

- **Segmented monthly for all data if possible**

3) Employee information

- **Number of each healthcare type per department**
- **For each healthcare type in each department**
 - **Appointments:**
Number of New Appointments, Follow Up Appointments and Telephone appointments (as three separate numbers if possible)
 - **Average (contracted) number of hours worked per month per employee type**
 - **Number of scheduled appointments per month**
 - **Average appointment time**** (if scheduled or recorded) for each health care type in each department for each type of appointment**
 - **Or department recommended**
 - **Average salary of each employee type in each department**

On the off chance data isn't readily available, or it shall take too long to obtain all of the information, please can you go from the top to bottom of the list and cut off when the designated FOI time has elapsed.

University Hospitals Bristol NHS Foundation Trust does not hold catchment populations as we are not a CCG. To respond fully to your request would take in excess of the reasonable limit as set by the FOI Act. **Section 12** of the FOIA provides that we are not obliged to spend in excess of 18 hours in any sixty day period locating, retrieving and identifying information in order to deal with a request for information.

We appreciate that within your request you have asked for us to complete as much as possible within the FOI time limit however this would require a lot of work that would not deliver any practical results therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust