

Freedom of Information Request

Ref: UHB 18-202

Date 1 August 2018

By Email

Dear Sir/Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1.Does your Trust have a plan or strategy in place to limit and discourage the use of consumer messaging apps (e.g. WhatsApp) within the Trust?

The Trust has a policy currently in development, this will be available from our website when approved.

2.What instant messaging apps does the Trust currently provide to staff?

The Trust does not currently provide instant messaging apps to staff but is scoping a solution called Careflow.

3.The name and email address of the person responsible within the Trust who is responsible for evaluating & purchasing instant messaging apps for staff to communicate.

Steve Gray, CSIP Director CSIP@UH Bristol.nhs.uk

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

FOI Team
UH Bristol NHS Foundation Trust