

Freedom of Information Request

Ref: UHB 18-249

Date 6 July 2018

By Email

Dear Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) The number of requests (subject access requests) that your trust received from patients wanting to view or have a copy of their medical records/hospital notes in 2017.**

The Trust received 1570 requests for medical records/hospital notes during 2017. This figure includes requests for access to/copies of patient records made via solicitors

- 2) The total sum of money collected in 2017 by your acute trust for access to/copies of patient records.**

The Trust collected a total sum of £48,940 for requests for access to/copies of patient records during 2017. This figure includes requests for access to/copies of patient records made via solicitors

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be

contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

FOI Administrator