

Freedom of Information Request

Ref: UHB 18-009

Date 31 July 2018

By Email

Dear Sir/Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1. How many patients visiting A&E each week who required admission were admitted within four hours? Please also provide the total number of patients attending A&E, for context.**

Please see attached excel spreadsheet. Please note the figures are shown in weeks, commencing on Mondays, and each tab shows a different financial year as far back as our data allows.

Please note that in order to show full, continuous weeks of data (rather than partial data showing in the instances where a week spans over into both financial years) I have included the full week of data in the financial year in which the week commenced, regardless of whether that week overruns into the next year. (ie Tab 1: Arrival Date between '31-mar-2014' and '05-apr-2015' inclusive as that is where the full week of data lands and therefore tab 2 data starts from '06-apr-2015')

**2. What percentage of patients who required admission were admitted within four hours?**

Please see attached excel spreadsheet – see response to question one.

**3. What was the average (mean) length of time between arrival and admission for patients who required admission each week?**

Please see attached excel spreadsheet – see response to question one.

**4. How many patients who required admission were in A&E for more than 12 hours? Please note, I would like the number of patients who were in the department for more than 12 hours from the time they arrived, not those who waited more than 12 hours from decision to admit to admission.**

Please see attached excel spreadsheet – see response to question one.

Where the figures are fewer than 5, this has been denoted by \*\*. Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. Therefore under Section 40(2) of the Freedom of Information Act 2000, we will not be disclosing this information at this time. Section 40 is the exemption for personal information

**5. Each week, what was the longest amount of time a patient spent in A&E between arrival and admission? I would like to know their age and sex.**

Please see attached excel spreadsheet – see response to question one.

We are unable to provide details of the individual's age or sex as we have considered there is the potential for the individuals to be identified, when considered with information that may already be in the public domain. In our view disclosure of information would breach the Data Protection Act. Therefore please find that Section 40 (2) exemption contained within the Freedom of Information Act 2000 is engaged. Section 40 is the exemption for personal information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because

information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team**  
**UH Bristol NHS Foundation Trust**