

**Freedom of Information Request**

**Ref: UHB 18-385**

Date 31 July 2018

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**Current A&E GP streaming service:**

**1. What are the opening hours?**

UHB does not currently have an ED GP streaming service, this ceased in April 2018 when the CCG altered its commissioning of it.

**2. How many GPs do you have working at any one time?**

Not applicable

**3. What is the hourly pay?**

Not applicable

**4. What is the seniority mix?**

Not applicable

**5. How many GPs do you have and how many vacancies?**

Not applicable

**6. What proportion are: a) locums, b) from local practices c) employed by the Trust, or d) other? (If other, please explain)**

Not applicable

**Between November 1 2017 and April 30 2018:**

**7. How many patients were seen through A&E GP streaming?**

We do not hold this information.

**8. What proportion were: a) dealt with in full, b) sent through to A&E, c) referred to their own GP or d) other?**

We do not hold this information

**To date (since launching the streaming service):**

**9. How many patient complaints have you received concerning A&E GP streaming?**

None

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Publication

Please note that this letter and the information included/attached will be published on our website as part of the Trust's Freedom of Information Publication Log. This is because information disclosed in accordance with the Freedom of Information Act is disclosed to the public, not just to the individual making the request. We will remove any personal information (such as your name, email and so on) from any information we make public to protect your personal information.

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

**FOI Team  
UH Bristol NHS Foundation Trust**