

Freedom of Information Request**Ref: UHB 18-19-092 - 2**

13 July 2018

By Email

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Thank you for your email seeking further information, in follow up to your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

I found an annual spend on the Block Solutions contract, if you do not release this information then why is it on the register?

The total spend the Trust pays to Block Solutions is for the maintenance of the Cisco Call Manager along with every network switch in the Trust (more than 500). We do not receive an itemised bill and therefore we cannot provide you with a bottom line price for the maintenance of the Cisco Call Manager system.

Equally the total maintenance price includes the maintenance of a lot of equipment not relevant to your original enquiry: we cannot provide a break down figure accurate to your query.

I could not find the annual spend for the Atos contract, could you please provide me with a link or further information regarding this?

Since your original request the Trust has signed a new contract for the DX maintenance with Tele (in 2016/17 the Trust's contractor was Unify who by 2017-2018 had been renamed to ATOS). We have followed up on this and can confirm that the DX costs for the Trust for 2016-2017 to 2018-19 were:

DX 2016-2017 £104,000+VAT

DX 2017-2018 £80,000+VAT

DX 2018-2019 £23,000+VAT

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If after that you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

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