

Freedom of Information Request**Ref: UHB 18-17-771**

Date 13 July 2018

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trust's response is as follows:

1. What FOI/DPA/SAR software system is currently in use?

The Trust uses Datix to log process and track Freedom of Information and Subject Access requests.

2. Does it offer redaction capability?

No, redaction of relevant documents is done via the Trust's general document software systems.

3. The supplier of this system?

Datix

4. Set up cost?

We cannot release this information for reasons of commercial confidentiality (see Section 43 exemption below).

5. Annual cost?

We cannot release this information for reasons of commercial confidentiality (see Section 43 exemption below).

6. Or contract value?

We cannot release this information for reasons of commercial confidentiality (see Section 43 exemption below).

Section 43 – Commercial Interests

This is commercially sensitive information and will not be shared at an organisational level. **Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore; we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely

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