

**Freedom of Information Request**

**Ref: UHB 18-331**

Date 12 June 2018

By Email

Dear Sir/Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**1. Please provide the name and version number of all systems:**

	<b>Name</b>	<b>Version Number</b>
PAS	Medway	4.8
EPR	Medway	4.8
Emergency Department Information System	Medway	4.8
Radiology Information System	CRIS	2.09
PACS	Insignia	8.2
Do they use NHS Mail	Yes	
Other email solutions	Exchange	2010
Clinical Noting	Medway	4.8
Operating Systems § By Desktop and By Server	Windows Windows Server  Ubuntu and various Linux Distros (e.g. Centos)	7, 8, 10, 2003, 2008, 2012, 2016
Anti Virus Vendor	Under Section 31(1)(a) of the Freedom of Information Act, we are required to judge as to whether the disclosure of the information would, or would be likely to, prejudice the prevention or detection of crime. Under guidance issued by the Information Commissioner states that this exemption applies if disclosure of the withheld information would, or would be likely to prejudice the prevention of criminal acts in relation to the Trust's computer systems and information, such as	

	hacking, theft of data, misuse of confidential data or the disruption of the Trust's operations.	
Clinical Decision Support Systems	None present	
Other key clinical systems	ICE MCAP VitalPac	6.3 2.1.7.1-E1 3.4

**2. If you know your current EPR level, or CMDI score please can you include this as well, and any supporting information.**

The Trust's CDMI score is 91.

**Public interest factors in favour of maintaining the exemption**

The Trust believes that the public interest arguments in favour of withholding the small amount of information are compelling. There is a strong public interest in the highest standards of information compliance being maintained in all public sector organisations; and in particular the secure maintenance of personal and other sensitive data. The Trust considers that disclosure of the information would be likely to prejudice the maintenance of its IT security is clearly contrary to the public interest.

**Balance of the public interest arguments**

The Trust considers that there is a strong public interest in openness and transparency of public authorities. There would be a significant public interest in knowing that the Trust manages data responsibly and securely, particularly since it holds a great deal of confidential and valuable data.

The Trust does not believe that there is any compelling public interest in knowing the name of the hardware or software used for our Anti-Virus Vendor as this a potentially vulnerable software application, which would outweigh the public interest in the Trust's secure maintenance of sensitive and confidential data. University Hospitals Bristol NHS Trust accepts that there is a strong public interest in maintaining the security of confidential data and not increasing the vulnerability of the security systems to criminal activity.

The Trust has carefully considered all public interest arguments both in favour of disclosure and of maintaining the exemption. We have considered that it is vitally important to protect the security of our IT systems against criminal or malicious attack and that there is an extremely compelling interest in doing so. We do not believe that this is outweighed by the arguments in favour of openness and transparency in public sector organisations.

The Trust considers that the public interest in maintaining the exemption in all of the circumstances of this case outweighs that in disclosure of the withheld information. Under guidance from the Freedom of Information Act, the Trust has therefore decided to withhold the requested information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**FOI Administrator**