

**Freedom of Information Request**

**Ref: UHB 18-362**

Date 19 June 2018

By Email

Dear Sir/Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Please could you provide me with a list of dashboards\* the organisation uses and how many users per dashboards there are?**

**\*(A data dashboard is an information management tool that visually tracks, analyses and displays key performance indicators (KPIs), metrics and key data points to monitor the health of a business, department or specific process.**

We are unable to provide the requested information as we do not have a suite of reports labelled "Dashboards". Please be advised that most of the Trust's reports are delivered through Microsoft products and cover Patient Access, Quality, Workforce, Patient Flow and Finance. Some reports will have restricted access; others will be available to the whole Trust. Please be advised we do not have records on how many staff opens each report.

- 2. Please could you provide the monthly agency spend for Business Intelligence for the financial year 2017/2018?**

Nil - Please note we do not have a Business Intelligence department at this Trust.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**FOI Administrator**