

Freedom of Information Request

Ref: UHB 18-221

Date 21 June 2018

By Email

Dear Sir/Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**Please could you provide me with your trust's loss of income as a result of the cancelled elective or non-urgent surgeries this year? I understand that there are tariffs assigned for every procedure undertaken and that cancelling an operation results in the loss of that revenue. I would like this data on a monthly basis from January 2018 to the last date for which the data is held.**

**If you have comparative data for Jan-Dec 2017 (on the monthly basis also), I would also like this. If there is any breakdown of this data (for example, tariffs lost, cost of surgeons not working and so on), could you provide that too?**

We are unable to provide the requested information. Please be advised that cancelling an operation does not usually result in the loss of revenue, just a postponement of the revenue, as the activity is re-booked for a later date. Also the tariff is based on several factors such as diagnosis or ITU-usage, not just procedure, and so it's not possible to reliably calculate the tariff for activity that didn't happen. There are occasions when we lose income due to contract penalties associated with cancellations. If you would like to receive this information, please let us know.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**FOI Administrator**