

## FOI Response: 18-324

### 1. How much money was spent on translators in the financial years 2017/18, 2016/17, and 2015/16? Can I have the numbers broken down by year please?

Please be advised the figures provided below are estimates based on all known translating and interpreting expenditure. Translating refers to written transmission of text from one language to another (including Braille). Interpreting is the oral or signed transmission of meaning from one language to another either by telephone or face-to-face.

Please note that a number of factors can affect the cost of these services, over and above the number of translating and interpreting requests / bookings (e.g. change in supplier, increase in volume of bookings, type / length of appointments etc).

<b>2017/18</b>	£313,862
<b>2016/17</b>	£188,999
<b>2015/16</b>	£183,456
<b>Total</b>	£686,317

### 2. How many times were translators required over the three years? Can I have the numbers broken down by year please?

We do not hold this information.

### 3. What languages were the translators needed for? How many times were translators needed for each language?

This data is our best estimate of interpreter usage for 2017/18, broken down by language, based on community language face-to-face, telephone, and British Sign Language interpreter bookings. We do not hold reliable data pre-2017/18. We do not hold data for the number of translations that occurred.

Where the figures are fewer than 5, this has been denoted by \*\*. Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. Therefore under Section 40(2) of the Freedom of Information Act 2000, we will not be disclosing this information at this time. Section 40 is the exemption for personal information

<b>Language</b>	<b>Estimated no. of interpreter bookings per language</b>
Somali	814
Arabic	664
Polish	538
British Sign Language	497
Romanian	382
Spanish	173
Cantonese	171
Mandarin	163
Portuguese	151
Urdu	149
Bengali	141
Lithuanian	116
Turkish	106
Punjabi	104
Russian	92
Italian	77
Bulgarian	75
Hungarian	72
French	69
Slovakian	56

Kurdish (Sorani)	50
Czech	45
Farsi	44
Vietnamese	43
Albanian	40
Kurdish	38
Farsi (Persian)	36
Greek	34
Kurdish sorani	34
Amharic	30
Tigrinya	28
Swahili	27
Tigrini	25
Tamil	19
Latvian	18
Pushtu	17
Pashto	16
Nepalese	14
Kurdish kurmanji	13
Gujarati	12
Hindi	11
Dari	6
Lingala	6
Bahasa Indonesia	5
Filipino	5
Malayalam	5
Chinese	**
Farsi (Afghan)	**
aranese	**
Dari (afghanistan)	**
German	**
Indonesian	**
Iranian	**

Serbian	**
Thai	**
Yoruba	**
Japanese	**
Korean	**
Malay	**
Mandingo	**
Oromo	**
Armenian	**
Azerbaijani	**
Belarussian	**
Bosnian	**
Cambodian	**
Flemish	**
Krio	**
Kurdish(Bahdini)	**
Mandinka	**
Other	**
Pangasinan	**
Shona	**
Sudanese	**
Swedish	**
Tibetan	**
<b>Total</b>	<b>5288</b>