

Freedom of Information Request

Ref: UHB 18-324

Date 21 June 2018

By Email

Dear Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**Would you be able to send me the following information in an excel spreadsheet please?**

- 1. How much money was spent on translators in the financial years 2017/18, 2016/17, and 2015/16? Can I have the numbers broken down by year please?**
- 2. How many times were translators required over the three years? Can I have the numbers broken down by year please?**
- 3. What languages were the translators needed for? How many times were translators needed for each language?**

Please find the Trust's response within the attached excel spreadsheet. Please note for question 3 that where the figures are fewer than 5, this has been denoted by \*\*. Where numbers are low we have considered that there is the potential for the individuals to be identified from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. Therefore under **Section 40(2)** of the Freedom of Information Act 2000, we will not be disclosing this information at this time. Section 40 is the exemption for personal information

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**FOI Administrator**