

**Freedom of Information Request****Ref: UHB 18-215**

Date 8 May 2018

By Email

Dear Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. **During 2017 approximately how many samples were processed within your Blood Sciences laboratory (Biochemistry and Haematology)?**  
We do not hold this information in any of our database systems.
2. **What percentage of Blood Sciences samples received in your laboratory require manual intervention to sub aliquot samples (please exclude automated sample transfers)?**  
We do not hold this information in any of our database systems.
3. **How many incidents related to mislabelling of samples were reported during 2017 in your organisation?**  
Zero
4. **How many of these mislabelling incidents were laboratory errors?**  
Zero
5. **How many of the laboratory sample labelling errors were due to transposition (or mislabelling) of one or more samples?**  
Zero
6. **How many times did this result in incorrect results being assigned to a patient?**  
Zero
7. **How many sample errors identified during 2017 resulted in a formal Root Cause Analysis investigation?**  
Zero
8. **How many sample errors identified in your organisation during 2017 resulted in litigation?**  
Zero

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

**FOI Administrator**