

Freedom of Information Request

Ref: UHB 17-341

Date 29 June 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. For 2016, please give me the breakdown of how many children aged 15 and under attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc. (By treated/seen, I do not mean the initial assessment in triage) *For example: Year total 1,200; 1,000 treated within four hours and 200 treated outside of four hours***
- 2. For 2016, please give me the breakdown of how many children aged 16 and 17, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated. If possible, please give a breakdown of how long those waiting four+ hours were waiting, e.g. six, seven hours etc.**
- 3. For 2016, please give me the breakdown of how many adults aged 18 and over, attending the hospital's A&E department for mental health related issues, were treated/seen by a doctor within four hours, and how many waited longer than four hours to be treated.**

Please note that although your request looks at patients treated / seen within four hours, the NHS England performance standard for A&E waiting times states that '*...95% of patients should be admitted, transferred or discharged within 4 hours of their arrival at an A&E department.*' We have provided both breakdowns below:

Original FOI:

A&E Waiting Time (Arrival to Being Treated / Seen)			
Age Group	Within four hours	Outside of four hours	Grand Total
0-15	311	9	320
16-17	100	2	102
18+	2649	102	2751
Grand Total	3060	113	3173

NHS England Performance Standard:

A&E Waiting Time (Arrival to Discharge / Transfer / Admission)			
Age Group	Within four hours	Outside of four hours	Grand Total
0-15	248	72	320
16-17	82	20	102
18+	2071	680	2751
Grand Total	2401	772	3173

Please also note the attached list of patient ages (by the specified groups) and breach times is also based on the NHS England Performance Standard (arrival to discharge from A&E) and **not the original request** (arrival to treatment).

Please be advised the figures in the attached document reflects the breakdown in minutes, rather than in hour slots as requested.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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