

Freedom of Information Request**Ref: UHB 18-075**

Date 8 March 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) In your financial accounts for the financial year 2016/17 did you have a section for “losses and special payments?”**

Yes

- 2) If so how much money was accounted for in the 2016/2017 financial year as being “losses and special payments”? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)**

£202k

- 3) Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss. If one of these three biggest losses relate to an unpaid patient bill please state what department of the hospital the majority of the bill was incurred in.**

- £129k – Pharmacy Stock Losses – pharmaceutical products past their expiry date, broken before use, or contaminated
- £35k – Written off debt for overseas visitor(s), Surgery
- £3k – Private Patient(s) debt, Paediatrics

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[REDACTED]
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