

**Freedom of Information Request****Ref: UHB 17-746**

Date 13 March 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.**

<b>Contract 1</b>	
<b>1. Current Fixed Line (Voice Circuits) Provider</b> <i>Supplier's name, if there is not information available please can you provide further insight into why?</i>	Virgin Media/ BT
<b>2. Fixed Line- Contract Renewal Date</b> <i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i>	Rolling contract after previous deal expired
<b>3. Fixed Line</b> <i>Contract Duration- the number of years the contract is for each</i>	Not applicable
<b>4. Type of Lines</b> <i>Please can you split the type of lines per each supplier? PSTN, Analogue, SIP</i>	BT ... PSTN + ISDN Virgin Media PSTN + 30 <b>CHANNEL DASS</b>
<b>5. Number of Lines</b> <i>Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines</i>	Bt 100 pstn + 1 isdn 30 Virgin 6 off 30 Channel DASS for 10,000 DDI incoming and out going traffic 1 off 30 channel DPNSS 9 off ISDN 2 15 DEL's

<b>Contract 2</b>	
<b>6. Minutes/Landline Provider</b> <i>Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?</i>	Same as above
<b>7. Minutes/Landline Contract Renewal Date</b> <i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.</i>	Same as above
<b>8. Minutes Landline Monthly Spend</b> <i>Monthly average spend. An estimate or average is acceptable.</i>	16k in total
<b>9. Minute's Landlines Contract Duration</b> <i>The number of years the contract is with the supplier.</i>	Rolling
<b>10. Number of Extensions</b> <i>Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.</i>	10000ddi

<b>Contract 3</b>	
<b>11. Fixed Broadband Provider</b> <i>Supplier's name if there is not information available please can you provide further insight into why?</i>	BT
<b>12. Fixed Broadband Renewal Date</b> <i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i>	rolling
<b>13. Fixed Broadband Annual Average Spend</b> <i>Annual average spend for each broadband provider. An estimate or average is acceptable.</i>	£300

<b>Contract 4</b>	
<b>15. WAN Provider</b> <i>Please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?</i>	BT N3 and Virgin Internet
<b>16. WAN Contract Renewal Date</b> <i>Please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</i>	BT N3 is end of 2018 Virgin Internet is in 2021
<b>17. Contract Description</b> <i>Please can you provide me with a brief description of the contract</i>	Framework
<b>18. Number of sites</b> <i>Please state the number of sites the WAN covers. Approx. will do.</i>	4
<b>19. WAN Annual Average Spend</b> <i>Annual average spend for each WAN provider. An estimate or average is acceptable.</i>	1GB for Internet – Virgin 100mB of N3 -BT
<b>20. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?</b>	Regional procurement running 2018
<b>21. Internal Contact: please can you send me there full contact details including contact number and email and job title.</b>	
<p>Contact details for the Trusts senior staff are available from our website:</p> <p><a href="http://www.uhbristol.nhs.uk/for-clinicians/gp-handbook/quick-reference-telephone-directory/">http://www.uhbristol.nhs.uk/for-clinicians/gp-handbook/quick-reference-telephone-directory/</a></p> <p>Under Section 40(2) of the Freedom of Information Act, relating to a breach of Principle 1 of the Data Protection Act we are required to judge as to whether the disclosure of the information of less senior staff would be fair and reasonable to our employees. Guidance issued by the Information Commissioner states that this exemption will commonly apply to "lists and directories of staff" and we do not believe that disclosing names and contact details to a third party would be fair or reasonable; therefore we are withholding this information at this time.</p>	

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[Redacted signature]