

Freedom of Information Request**Ref: UHB 18-054**

Date 16 February 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

Could the Trust please provide the following details about cancellations for non-clinical reasons, and last minute (on the scheduled day of arrival at hospital or later) non-clinical cancellations:

Please see table below. Please be advised we are unable to provide any data for January 2017/18 as this data has not yet been validated. Please also note we are unable to provide the total number of cancellations that were given a new date within 28 days for December 2017/18 as this data has not yet been validated.

	December 2016/17	January 2016/17	December 2017/18
1. Operations cancelled by the Trust	We are unable to provide this information as the data is un-validated.		
2. Operations cancelled by the Trust at the last minute	58	79	71
3. Day cases (excluding operations) cancelled by the Trust	We are unable to provide this information as the data is un-validated.		
4. Day cases (excluding operations) cancelled by the Trust at the last minute	22	26	28
5. Outpatient / clinic appointments cancelled by the Trust	8417	9349	7709
6. Outpatient / clinic appointments cancelled at the last minute	We do not hold this information.		
7. Total cancellations	We are unable to provide this information due to the partial responses given for questions 1-6 above.		
8. How many of the total cancellations were given a new date within 28 days?	54	73	-

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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