

Freedom of Information Request**Ref: UHB 17-761**

Date 9 January 2018

By Email

Dear Madam,

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

We are unable to provide the requested data for outpatient cancellations as we do not record the information in this way.

- 1) In the months of October, November and December, how many elective admissions and outpatient attendances had to be cancelled due to non-clinical reasons?**

| October 2017 | November 2017 |
|--------------|---------------|
| 58 | 68 |

Please note we are unable to provide data for December as this information has not yet been validated.

- 2) How many of these were able to be rescheduled within 28 days (please give actual figure)?**

| October 2017 | November 2017 |
|--------------|---------------|
| 56 | 62 |

Please note we are unable to provide data for December as this information has not yet been validated.

- 3) And how many were not able to be rescheduled within 28 days?**

| October 2017 | November 2017 |
|--------------|---------------|
| ** | 6 |

Where the figures are fewer than 5, this has been denoted by **. Where numbers are low we have considered that there is the potential for the individuals to be identified

from the information provided, when considered with other information that may also be in the public domain. In our view disclosure of these low figures would breach one of the Data Protection Principles set out in Schedule 1 of the Data Protection Act, namely Principle 1. Therefore Under Section 40(2) of the Freedom of Information Act 2000, we will not be disclosing this information at this time. Section 40 is the exemption for personal information.

Please note we are unable to provide data for December as this information has not yet been validated.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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